

Nantwich Tennis Clubs Privacy Notice

Who are we?

We are Nantwich Tennis Club and operate under the name of Nantwich Tennis Club.

We're committed to protecting and respecting your privacy. If you have any questions about your personal information please, email us at mikejones@nantwichtennisclub.co.uk or by writing to us at Nantwich Tennis Club, Windy Arbor, Nantwich, Cheshire, CW5 6PF.

Under GDPR regulation we are not required to register with the ICO (Information Commissioners Office)

What information we hold about you

- Information you have submitted through our membership registration form I.E. Name, Address, Telephone Number, E Mail and Membership type.

We use this information to

We use it to:

- Build a demographic of our club members
- Keep Track of our Member numbers
- Populate our Club Spark Area to enable online court bookings

Exercise legitimate interests and consent. We use it to:

- Tell you about club updates (you can always unsubscribe from these if you want to, by email).

Who will we share it with?

We may share your personal information with:

- Committee members
- Club Spark:
 - Membership information

How long will we keep it?

We keep your data for as long as you are a member of the club or for 1 year after membership expiry.

Rights ✓

You have a right to:

- access the personal data we hold about you, or to get a copy of it
- have inaccurate data corrected
- ask us to delete your data
- ask us to 'block' or suppress what way we use your data
- object to the use of your data for legitimate interests, and statistical reasons
- withdraw your consent

To do make a Subject Access Request (SAR) please contact us through by emailing mikejones@nantwichtennisclub.co.uk

What we won't do!

- We won't share identifiable personal data with third parties for their direct marketing.
- We'll only keep your personal information for only as long as we need to. We'll then delete it securely and safely.

Where we store your data

Data is stored on a secure local drive that is password protected and is periodically backed up to an encrypted USB drive.

How to make a complaint

If you have a complaint please contact us and we'll do our best to fix the problem. If you're still not happy, you can refer your complaint to the Information Commissioner's Office. For more details you can visit their website at www.ico.org.uk

Changes to this policy

We'll post any changes we make to our privacy notice on our website

www.Nantwichtennisclub.co.uk.